PARTNER

CARE . TRUST . RESPONSIBILITY

GLOBAL innovation.
LOCAL SUCCESS.

Powering
Smarter Commerce



RETAIL SOLUTIONS

HOSPITALITY SOLUTIONS

RELIABLE PERFORMANCE

ENTERPRISE SECURITY

GLOBAL SUPPORT

PARTNER FOR GROWTH

PRODUCT CATALOG
2026-2027

Built for Business.
Designed to Grow.

TABLE OF CONTENTS

Page	Subject
3	Company Overview
4-5	Market Overview
6-10	All-in-one POS – for Windows ◦ Audrey II Series ◦ Grace Series ◦ Ethan ◦ Joy ◦ Cleo Series
11-14	All-in-one POS – for Android ◦ Audrey II-R Series ◦ Sofia5 ◦ Cleo-R Series
15-17	Industrial Computers ◦ ALFA Series ◦ ALFA Max Series
18-19	Enterprise Tablet Computers ◦ M10
20-27	POS Peripherals ◦ Customer Displays ◦ Thermal Printers ◦ Cosmo Printer Stand ◦ Handheld Barcode Scanner ◦ Expansion Boxes (EX-100, EX-101, EX-300) ◦ Cash Drawers & Cassettes ◦ Accessibilty (ADA-Pad, JAWS for Kiosk)
28-32	Self-checkout ◦ Starling ◦ Alfred SCO ◦ Paula SCO ◦ Otter SCO Software Suite
33-37	Kiosk Solutions ◦ K27II ◦ Alfred PS-137 ◦ Paula ◦ Alfred AD-215/156-H ◦ Paula
38-39	Kitchen Display Systems (KDS)
40	Digital Signage & Menu Boards
41	X-Sign
42	Cloud Device Management (CDM 2.0)
43	Innovation
44	Quality
45	Support & Services
46	Global Locations

Your Trusted Partner for Success

Global POS & Self-Service Expertise

Founded in 1990, Partner Tech is a global innovator with more than 30 years experience designing and manufacturing POS terminals, kiosks, self-checkout systems (SCO), tablets, and mobile computers. Today, we go beyond hardware with intelligent software and services that help businesses improve efficiency, reduce costs, and enhance customer experiences.

Intelligent Solutions That Drive Results

Our AI-powered SCO solutions help retailers reduce shrink and fraud while creating faster, more intuitive checkout experiences for shoppers. Combined with cloud device management, implementation services, and installation services, Partner Tech provides complete solutions that help businesses stay competitive in a rapidly evolving market.

Built for Diverse Markets

We serve a wide range of markets with focus on retail and hospitality. Our solutions are used in grocery store, boutiques, department stores, gas stations, C-store, restaurants, sports arenas, movie theaters, amusement parks, hotels, and cruise ships. Whether supporting traditional POS, self-checkout, kiosks, self-service, or mobile applications, our solutions are designed to maximize performance, reliability, and ROI.

A Strong Channel-Driven Approach

Partner Tech works closely with distributors, resellers, and ISVs to deliver end-to-end solutions tailored to customer needs. We support our partners with reliable, high-quality products, backed by responsive services and support, and up to 5-year warranty for peace of mind.

Powered by Global Innovation

As part of the Qisda Group since 2014, Partner Tech benefits from world-class R&D and advanced manufacturing capabilities that enable us to deliver standard, customized, and OEM/ODM solutions on a global scale.

Trusted Worldwide

With over 2 million POS terminals shipped and more than 100,000 customers worldwide, Partner Tech is a trusted leader in POS and self-service.



Partner Tech in Numbers

103,303
CUSTOMERS

+516,400
STORES

+2.2 million
POS TERMINALS SHIPPED

+9.7 million
DEVICES SHIPPED

Our Values

Care

We take the time to understand our customers and deliver solutions that support long-term success.

Trust

With decades of industry expertise, we strive to be a reliable technology partner.

Responsibility

We create solutions that help businesses deliver seamless and efficient customer experiences.

SOLUTIONS FOR RETAIL & HOSPITALITY

Partner Tech provides reliable and high-performance point-of-sale (POS), self-checkout (SCO), and kiosk solutions designed for a wide range of industries. More than just a POS innovator, we specialize in customizing solutions to meet the unique needs of each business, ensuring seamless integration and maximum efficiency.

Retail

Partner Tech delivers a complete portfolio of retail solutions, including POS terminals, mobile devices, kiosks, and AI-powered self-checkout systems. Our technology speeds transactions, supports multiple payment options, and enhances the shopping experience. With AI-driven loss prevention and intelligent automation, we help reduce shrink, minimize staff intervention, and improve operational efficiency for grocery, convenience, and specialty retailers.



From QSR to Fine Dining

Elevate your hospitality business with Partner Tech's POS and self-service solutions. From POS terminals, tablets, self-service kiosks, and mobile ordering to kitchen display systems (KDS), digital menu boards, and customer-facing displays, our purpose-built technology streamlines operations from front to back of house. Boost speed, accuracy, and efficiency with real-time order management while creating engaging guest experiences that promote specials and increase upsell opportunities. Whether you operate a quick-service restaurant, café, or bar, Partner Tech helps you deliver faster service, smarter operations, and memorable guest experiences.



Stadiums & Event Venues

Sports fans and concert-goers expect fast service without missing the action. Partner Tech's POS terminals and self-service kiosks are built for high-volume stadiums and event venues, delivering fast, reliable transactions with durable hardware designed to withstand demanding environments. Complete the experience with digital signage and menu boards that inform guests, promote specials, strengthen your brand, and create an engaging venue atmosphere.



Cruise Ships

Designed for the demands of cruise ships, Partner Tech's POS solutions combine sleek, space-saving design with rugged durability. Sturdy aluminum construction ensures secure, reliable performance, while compact footprints maximize valuable counter space. High-performance processing keeps transactions fast and efficient, even during peak passenger traffic, helping improve operations and enhance the guest experience.



Movie Theaters

Enhance theater operations with Partner Tech's POS terminals and self-service kiosks. Our compact, durable solutions streamline ticketing, payments, gift cards, ticket validation, and concession orders while maximizing valuable counter space. Complete the experience with dynamic digital signage and menu boards that engage moviegoers, promote offers, and create an immersive theater environment.





All-In-One POS Terminals

Experience the performance and reliability of Partner Tech's all-in-one POS solutions – thoughtfully designed to elevate the look of your checkout while delivering exceptional speed and performance. Built for demanding retail and hospitality environments, these terminals feature a durable, IP54-rated design for enhanced protection and long-lasting operation, backed by up to 5-year warranty for peace of mind.

ALL-IN-ONE POS TERMINALS (WINDOWS)



A4-2 (15”) A5-2 (15.6”) A7-2 (21.5”)

Audrey II Series

Built on our proven high-end all-in-one POS platform, Audrey II delivers improved performance in a sleek, improved design. Available with 15, 15.6, and 21.5-inch high-brightness, anti-glare displays, it ensures clear visibility in any setting or light. The durable, IP54-rated design protects against splashes and spills, making it ideal for use in retail and hospitality.

- Ultra-thin, edge-to-edge display
- High-brightness, anti-glare screen
- Hidden cable design
- High-performance Intel processor
- Windows 10/11 or Ubuntu 22.04
- Support for up to three displays
- Shared peripherals across all models
- 5-year warranty

	A4-2	A5-2	A7-2
Display Size	15”	15.6”	21.5”
Touch	PCAP multi touch, anti-glare	oTP, anti-glare	PCAP multi touch, anti-glare
Brightness	400 nits	400 nits	500 nits
OS	Win 11 IoT Enterprise LTSC 24H2 (64-bit) / Win 10 IoT Enterprise LTSC 21H2 (64-bit) / Linux Ubuntu 22.04		
CPU	Intel Core Ultra i5/i7 (Meteor Lake) Intel N97/N305 (Alder Lake-N)	Intel Core Ultra i5/i7 (Meteor Lake) Intel N97/N305 (Alder Lake-N) Intel Celeron J6412 (Elkhart Lake)	Intel Core Ultra i5/i7 (Meteor Lake) Intel N97/N305 (Alder Lake-N)
Memory (RAM)	DDR5: 8 GB / 16 GB / 32 GB / 48 GB (only Meteor Lake)		
	DDR4: 4 GB / 8 GB / 16 GB	DDR4: 4 GB / 8 GB / 16 GB / 32 GB	DDR4: 4 GB / 8 GB / 16 GB
Storage	M.2 PCIe SSD: 128 GB / 256 GB / 512 GB / 1 TB (dual SSD with Meteor Lake)		
Wireless	WiFi 6E & BT 5.3		
Display Support	3 independent displays		
Durability	Entire device IP54 certified, front panel IP65		
Peripherals	MSR/EMV reader, camera, barcode reader, fingerprint reader, NFC reader, 2nd/3rd display, printer, cash drawer		
Warranty	5 years		
Scan QR code for more info			

ALL-IN-ONE POS TERMINALS (WINDOWS)



G4: 15″



G5: 15.6″



Fully foldable base (T-base)

Grace Series

The popular Grace Series comes in 15- and 15.6-inch models, featuring a fully foldable base that saves space and allows easy height adjustment for the optimal viewing angle and reduced glare.

- Foldable base
- Hidden cables keep counter clear
- High-performance Intel processor
- Windows 10/11, Linux Ubuntu 22.04
- Triple display support
- Full range of peripherals
- 3-year warranty

	G4	G5
Display Size	15″	15.6″
Touch	PCAP multi touch	
Brightness	350 nits	220 nits
OS	Win 11 IoT Enterprise LTSC 24H2 (64-bit) / Win 10 IoT Enterprise LTSC 21H2 (64-bit) / Linux Ubuntu 22.04	
CPU	Intel Core i3/i5/i7 (Alder Lake-P) / Intel Celeron J6412 (Elkhart Lake)	
Memory (RAM)	DDR4: 4 GB / 8 GB / 16 GB / 32 GB	
Storage	M.2 PCIe SSD: 128 GB / 256 GB / 512 GB	
Wireless	WiFi 6E & BT 5.3	
Display Support	3 independent displays	
Durability	Entire device IP54 certified, front panel IP65	
Peripherals	MSR/EMV reader, camera, barcode reader, fingerprint reader, NFC reader, 2nd/3rd display, printer, cash drawer	
Warranty	3 years	
Scan QR code for more info		

ALL-IN-ONE POS TERMINALS (WINDOWS)



Ethan E5

Budget concious POS terminal that delivers reliable performance and essential features at an accessible price point. Ethan E5 combines a 15.6-inch PCAP display with a durable, spill-resistant design, built to handle everyday retail and hospitality environments.

- Triple display support
- Powered USB option



Joy J14

Compact 14-inch POS terminal built for value. J14 delivers reliable performance and essential features, with a flip-over design for easy transition between cashier and self-order modes, and an adjustable base for improved viewing comfort.

- Flip-over stand
- Double display support
- Powered USB option

	E5	J14
Size	15.6"	14"
Display	PCAP multi touch	PCAP multi touch
Brightness	220 nits	220 nits
OS	Win 11 IoT Enterprise LTSC 24H2 (64bit) / Win 10 IoT Enterprise LTSC 21H2 (64bit) / Linux Ubuntu 22.04	
CPU	Intel® Core i3/i5/i7 (Alder Lake-P)	Intel Celeron J6412 (Elkhart Lake)
Memory (RAM)	DDR4: 4 GB / 8 GB / 16 GB / 32 GB	DDR: 4 GB / 8 GB / 16 GB / 32 GB
Storage	2.5" SATA SSD: 128 GB / 256 GB / 512 GB / 1 TB	M.2 PCIe SSD: 128 GB / 256 GB / 512 GB / 1 TB
Wireless	WiFi 6E & BT 5.2	WiFi 6E & BT 5.3
Display Support	3 independent displays	2 independent displays
Durability	Entire device IP54 certified, front panel IP65	Entire device IP54 certified, front panel IP65
Peripherals	MSR/EMV reader, camera,barcode reader, fingerprint reader, NFC reader, 2nd/3rd display, printer, cash drawer	
Warranty	5 years	5 years
Scan QR code for more info		

ALL-IN-ONE POS TERMINALS (WINDOWS)







Cleo Series

Compact and stylish all-in-one POS terminal with a built-in receipt printer and support for multiple payment options. The cable-concealing base keeps the checkout area organized. With an adjustable 10- or 14-inch display, optional customer display, and multi-OS support, Cleo delivers streamlined performance for retail and hospitality.

- Sleek, space-saving all-in-one design
- Integrated 3-inch printer
- Embedded peripheral options
- Intel Elkhart Lake or Alder Lake CPU
- Triple display support
- Windows 10/11 & Linux Ubuntu 22.04

	C10-2	C14-2
Size	10.1"	14.1"
Display	PCAP touch	
Brightness	250 nits	220 nits
OS	Win 11 IoT Enterprise LTSC 24H2 (64-bit) / Win 10 IoT Enterprise LTSC 21H2 (64-bit) / Linux Ubuntu 22.04	
CPU	Intel Celeron J6412 (Elkhart Lake)	
	Intel Processor N97 (Alder Lake-N)	
Memory (RAM)	DDR4: 4 GB / 8 GB / 16 GB / 32 GB	
Storage	M.2 PCIe SSD: 128 GB / 256 GB / 512 GB / 1 TB	
Wireless	WiFi 6E & BT 5.3	
Printing	Integrated 3" thermal printer	
Display Support	3 independent displays (main + HDMI + CD-101C/CoCo)	
Peripherals	MSR/EMV reader, camera, barcode reader, fingerprint reader, NFC reader, 2nd/3rd display, cash drawer	
Warranty	3 years	
Scan QR code for more info		



Android POS Solutions

Android POS solutions are not only easy to use and customize, but they also offer a familiar user experience to the majority of the workforce. Our user-friendly Android GMS-certified solutions keep your staff connected to mission-critical business applications, including SoftPOS to ensure fast, efficient, and accurate service.

ALL-IN-ONE POS SOLUTIONS (ANDROID)





Audrey II-R Series

The second generation of our popular Audrey family – now available in 15.6- and 21.5-inch for Android – combining sleek design with powerful performance for modern retail and hospitality environments.

- Ultra-thin, edge-to-edge display
- Android 14
- GMS-certified
- Support for SoftPOS
- Support for two displays
- Full range of peripherals
- 3-year warranty

	A5-2-R	A7-2-R
Display Size	15.6"	21.5"
Touch	oTP Touch with anti-glare option	n/a
	PCAP multi-touch (anti-glare)	PCAP multi-touch (anti-glare)
Brightness	250 nits or 400 nits option	500 nits
OS	Android 14 (GMS-certified)	
CPU	RK3399, dual-core ARM Cortex-A72 (up to 1.8 GHz) + quad-core ARM Cortex-A53 (up to 1.4 GHz)	
Memory (RAM)	DDR4: 4 GB	
Storage	eMMC: 64 GB, upgradeable to 128 GB	
Wireless	Wi-Fi 5, BT 5.0 (on-board)	
Display Support	Two independent displays	
Durability	Entire device IP54 certified, front panel IP65	
Peripherals	MSR/EMV reader, camera, barcode reader, fingerprint reader, NFC reader, 2nd display, printer, cash drawer	
Warranty	3 years	
Scan QR code for more info		





Sofia5

Android 14 GMS-certified, all-in-one 15.6-inch POS terminal with support for SoftPOS, purpose-built for modern retail, hospitality, and other service locations that demand performance, flexibility, and a reliable checkout experience.

- 15.6-inch PCAP display
- RK3576, 2.2 GHz octa-core
- Android 14
- GMS-certified
- Support for SoftPOS
- 10 or 15.6-inch customer display
- 3-year warranty

	Sofia5
Size	15.6”
Display	PCAP multi touch
Brightness	350 nits
OS	Android 14 (GMS certified)
CPU	Rockchip RK3576, 2.2 GHz octa-core
Memory (RAM)	DDR4: 4 GB (8 GB option)
Storage	eMMc: 64 GB (128 GB option)
Wireless	Wi-Fi 6 & BT 5.0 LE
Display Support	2 independent displays
Peripherals	10.1" 2nd display with touch + NFC reader with support for SoftPOS or 15.6" 2nd display with touch
	EMV/NFC reader (only available with the 10.1”), printer, cash drawer
Warranty	3 years
Scan QR code for more info	

ALL-IN-ONE POS SOLUTIONS (ANDROID)





Cleo Series

Compact, all-in-one POS terminal with a built-in receipt printer and support for multiple payment options. Its cable-concealing base keeps the checkout area organized. With an adjustable 10- or 14-inch display, Cleo delivers streamlined performance for retail and hospitality.

- Sleek, space-saving all-in-one design
- 10- or 14-inch display
- Integrated 3-inch printer
- Embedded peripheral options
- Dual display support
- Android 15
- GMS-certified

	C10-2R	C14-2R
Size:	10.1"	14.1"
Display	PCAP touch	
Brightness	250 nits	220 nits
OS	Android 15 (GMS certified)	
CPU	RK3576 quad Cortex-A72 + quad Cortex-a53 up to 2.3 GHz	
Memory (RAM)	DDR4: 4 GB	
Storage	eMMC: 64 GB	
Wireless	WiFi6 + BT 5.1 (on board)	
Display Support	2 independent displays (main + HDMI or CD-101C/CoCo)	
Peripherals	MSR/EMV reader, camera, barcode reader, fingerprint reader, NFC reader, 2nd display, cash drawer	
Warranty	3 years	
Scan QR code for more info		



Industrial Computers

The ALFA industrial computer family, specifically designed for POS environments is a game-changer for retail and hospitality businesses. Engineered to withstand the rigors of continuous use, these robust computers ensure uninterrupted and efficient payment processing. The rugged, flexible and compact design makes them ideal for demanding retail environments with limited counter space.

ALFA Mini



ALFA



ALFA Pro

same ports as ALFA
+ 4 powered USB ports



ALFA Series

Compact industrial computer, specifically designed for demanding retail and hospitality POS applications, featuring a fanless, noise-free computer with a large selection of ports to connect POS peripherals, displays and digital signage.

- Intel Elkhart Lake or Tiger Lake CPU
- Two front-facing USB ports
- Up to 1 TB M.2 PCIe SSD
- Up to 32 GB DDR4 RAM
- Powered USB (option)
- Support for 2 or 3 displays
- Optional VESA bracket
- Durable die-cast aluminum casing

	ALFA Mini	ALFA	ALFA Pro
CPU	Intel Celeron J6412 (Elkhart Lake)		
	Intel Core i3-1115G4 / i5-1145G7 vPro / i7-1185G7 vPro (Tiger Lake)		
OS	Windows 11 IoT Enterprise GAC (64-bit) / Windows 10 IoT Enterprise LTSC 21H2 (64-bit) / Linux Ubuntu 22.04		
Memory (RAM)	DDR4: 4 GB / 8 GB / 16 GB / 32 GB		
Storage	M.2 PCIe SSD: 128 GB / 256 GB / 512 GB / 1 TB		
I/O Ports	3 × RS-232 serial ports (DB9), selectable 0V/5V/12V via BIOS (COM1–COM3)	4 × RS-232 serial ports (DB9), selectable 0V/5V/12V via BIOS (COM1–COM4)	
	Dual LAN (standard + Intel) / 8× USB / Type-C / RJ11 / / HDMI / VGA / audio / 12V DC in/out		
Powered USB	n/a		3 x12V + 1 x 24V
Wireless	Wi-Fi 6E Intel AX210 (IEEE 802.11 a/b/g/n/acR2/axR2) & BT 5.3		
Display Support	Elkhart Lake: 2 x independent displays (HDMI + VGA)		
	Tiger Lake: 3 x independent displays (HDMI + Type-C + VGA)		
Scan QR code for more info			

ALFA Max



ALFA Max Pro

same ports as ALFA Max
+ 4 powered USB ports
+ 1 extra VGA port



ALFA Max Series

The most powerful computer in the ALFA Series with a powerful Intel Alder Lake processor, dual SSD option, and even more ports to connect additional displays and all your peripherals.

- Alder Lake CPU
- Dual SATA SSD (up to 1 TB)
- Two front-facing USB ports
- Up to 32 GB DDR4 RAM
- 4 powered USB ports (option)
- Support for 3 displays
- Optional VESA bracket
- Durable die-cast aluminum casing

	ALFA Max	ALFA Max Pro
CPU	Intel Core i3-12100T / i5-12500T with vPro / i7-12700T with vPro (Alder Lake-S)	
OS	Windows 11 IoT Enterprise LTSC 24H2 (64-bit) / Windows 10 IoT Enterprise LTSC 21H2 (64-bit) / Linux Ubuntu 22.04	
Memory (RAM)	DDR4: 4 GB / 8 GB / 16 GB / 32 GB	
Storage	2.5" SATA SSD 128 GB / 256 GB / 512 GB / 1TB	
	2nd 2.5" SATA SSD (option)	
I/O Ports	2 × RS-232 serial ports (DB9), selectable 0V/5V/12V via BIOS (COM1–COM2) 2 × RS-232 serial ports (RJ45), selectable 0V/5V/12V via BIOS (COM3–COM4)	
	Dual LAN / 8× USB / Type-C / RJ11 / HDMI / VGA (extra VGA with Pro) / audio / microphone / 12V DC in/out	
Powered USB	n/a	3 x 12V & 1 x 24V powered USB
Wireless	Wi-Fi 6E Intel AX210 (IEEE 802.11 a/b/g/n/acR2/axR2) & BT 5.3	
Display Support	3 independent displays (HDMI + VGA + 2nd VGA)	
Scan QR code for more info		



Enterprise Tablet Solutions

Our enterprise-grade tablets give retailers and hospitality operators the flexibility to serve customers wherever they are. By putting powerful tools directly in the hands of staff, tablets enable more personal interactions, faster service, and seamless transactions throughout the store, restaurant, or venue. Retail associates can assist shoppers and complete purchases on the spot, while restaurant staff can take orders tableside, curbside, or anywhere service is needed. The compact design, lowers the total cost of ownership, and versatile deployment options help businesses improve operational efficiency while staying focused on what matters most– delivering exceptional service.

WINDOWS ENTERPRISE TABLET SOLUTIONS





POS Base

M10 Enterprise Tablet

Rugged 10-inch, IP54-rated Windows 11 tablet for use in retail and hospitality. Operates standalone or converts into a countertop POS terminal in a base with ports for all your POS peripherals and Ethernet. The high brightness display supports outdoor use.

M10-3N	
Size	10.1”
Display	PCAP multi touch
Brightness	350 nits (800 nits option)
CPU	Intel® Alder Lake N200
OS	Windows 11 IoT Enterprise LTSC 24H2 (64-bit)
	Windows 10 IoT Enterprise LTSC 21H2 (64-bit)
	Linux (Ubuntu 22.04)
Memory (RAM)	8GB LPDDR5 RAM
Storage (ROM)	eMMC 128 GB (256 GB option available)
I/O Ports	USB 3.0 / micro HDMI / headphone + mic / DC jack micro SIM slot / micro SD card / pogo pin connector
Wireless	Wi-Fi 6E Intel AX210 & BT 5.3
Camera	Front camera: 5 MP FF (ambient light) Rear camera: 8 MP AF
Battery	Main battery: 7.4V/4600mAh / hot swap battery 3.7V/320mAh
Durability	IP54 certified
Drop spec.	3.2 ft/1 m drop specification
Warranty	2 years

- Use for mobile and countertop POS
- POS base to connect printer, cash drawer, customer display, etc
- Ultra bright display (up to 800 nits)
- IP54-rated
- Hot swappable battery
- Rotatable 2D barcode scanner
- Payment ready

Peripheral Options

- MSR / EMV reader / NFC reader
- Payment terminal brackets
- 2D barcode scanner (rotatable)
- Adjustable & lockable POS base
- 5-slot battery charging cradle
- Hand strap / shoulder strap

Scan QR code for more info





Peripherals

Partner Tech offers everything you need to create an optimal POS solution. Just like our entire product line, our peripherals are designed to meet the demanding and unique requirements of your business and applications.

- Accessibility solutions (ADA)
- Barcode scanners
- Cash drawers
- Cash cassettes
- Customer displays
- Expansion boxes
- MSR & EMV readers
- Payment terminal brackets
- Printer stands
- PoE boxes
- Receipt printers



Magnetic stand



Basic stand



POS terminal mounted



Pole mounted

CoCo – 10.1" *Customer Display*

Sleek 10.1-inch FHD customer display designed to sit closer to the customer and integrate seamlessly with your POS. The low-profile design saves counter space while optional touch enhances interaction. Built-in NFC and the VP3350 mobile payment reader support fast, frictionless payments. Mount to the back of a POS terminal or use as a standalone customer display with several different mounting options.

- 10.1" FHD, 250 nits, LED backlit
- USB interface
- Basic stand / magnetic stand / telescope pole mount / VESA
- Optional PCAP touch
- Built in NFC reader (option)
- 3-year warranty

Scan QR code for more info

Stand alone





POS terminal mounted



Pole mounted

PM-156 – 15.6" *Customer Display*

This touchscreen monitor combines sleek design with intuitive touch for seamless integration into any modern POS setup. Use this display with the ALFA series or as a customer-facing display in theaters, casinos, and other environments that benefit from a large display. Available with a stand or VESA mount for pole or wall installation.

- 15.6" FHD, 220 nits
- With or without PCAP touch
- USB and HDMI interface
- VESA for flexible mounting options
- 3-year warranty

Scan QR code for more info





Splash cover

RP-630 *Receipt Printer*

High-speed (250 mm/s), durable 3-inch direct thermal receipt printer for retail and hospitality. Multiple interfaces (USB, Serial, Ethernet) and ESC/POS compatibility ensure easy integration with your POS. Built to withstand dust, spills, and daily wear – with an optional water-resistant cover – plus top-loading, long print head life, and a high-cycle auto cutter for reliable performance.

- 3" direct thermal printing
- Easy top loading
- Rugged design with splash cover
- 250 mm/s print speed
- Triple Interfaces: USB + serial + Ethernet
- Windows, macOS, Linux (CUPS), OPOS, JavaPOS

Scan QR code for more info





Made for iPod iPhone iPad

RP-700 *Mini Receipt Printer*

This 3-inch mini receipt printer delivers high-speed printing in a compact, space-saving design. The small footprint allows flexible installation above or below the counter, with top and front paper loading to suit any setup. Built for demanding environments, it offers protection against dust and splashes, while multiple connectivity ports and MFi-certification ensure fast, reliable integration.

- 3" direct thermal
- Flexible top or front loading
- 250 mm/s print speed
- Windows, macOS, Linux (CUPS), OPOS, JavaPOS
- Option 1: USB + Serial + Ethernet + Cash drawer
- Option 2: USB + BT (MFi certified) + Cash drawer
- MiFi certified

Scan QR code for more info

PRINTER STAND



PS-107 with A7-2 (21.5")







PS-103/PS-107 *Cosmo Printer Stand*

PS-103 & PS-107 are sleek, space-saving printer stands – ideal for POS or self-service setups. The aluminum design integrates and secures the printer, hides cables, using a single power source with four powered USB ports for a clean countertop. The display tilts 30° for an optimal viewing angle and has ports to connect barcode scanner, LED light bar, camera, and payment terminal.

***PS-103**: Compatible with A4-2/A5-2/E5/G4/G5/J14 (14-15.6")*
***PS-107:** Compatible with A7-2 (21.5")*

Scan QR code for more info about PS-103

Scan QR code for more info about PS-107

- Durable aluminum construction
- 75 x 75 standard VESA mount
- Holds main display + customer display
- One single power source
- Optional (powered) USB hub

Supported printers:

- Partner Tech RP-700
- Epson TM-T70
- Star mC-Print3



GS300 *1D/2D Imager*

A versatile, corded handheld barcode scanner designed for fast, reliable capture of both 1D and 2D barcodes. Ideal for point-of-sale environments, it helps keep checkout lines moving by accurately reading barcodes on products, coupons, loyalty cards, and mobile device screens, including small, damaged, or low-quality codes. Built for demanding everyday use, its rugged design offers resistance to drops and water exposure. The scanner can be used handheld or in hands-free mode with an optional stand, while integrated LED and audible indicators provide instant confirmation of every successful scan.

- CMOS (640 x 480 pixels)
- 3 mil resolution
- 120 frames/s speed
- 4.5 oz / 128 g weight
- RS-232 serial port, USB, USB virtual serial port, keyboad wedge (cable)
- Buzzer, LED indicator (red/green)
- IP42-rating
- 4.9 ft / 1.5 m drop spec

Scan QR code for more info about GS300



SMART EXPANSION BOXES

EX-300

I/O expansion box for Partner Tech POS terminals

- supports standard 75 x 75 VESA & wall mount
- use with all Partner Tech POS terminals



Option 1



Option 2



EX-100

Powered USB expansion box for Audrey II POS terminals (A4-2, A5-2, A7-2)

- 4 x powered USB (3 x USB 12V, 1 x USB 24V)

EX-101

USB expansion box for Audrey II POS terminals (A4-2, A5-2, A7-2)

- 7 x USB 3.0



EX-100 and EX-101 can be integrated into the base of Audrey II models



MDX43



UCDM

CASH DRAWERS & CASSETTES

Partner Tech offers a full range of premium, full-size cash drawers and space-saving cassettes from ANKER, Europe's leading cash drawer manufacturer. The ANKER cash solutions are robust, flexible, and built for any checkout environment – featuring modular inserts that can be easily configured to your needs.

- Cash drawers and flip-top cassettes
- Durable and safe all-steel construction
- Lockable or push function
- Multiple sizes and configurations
- Removable cash register insert with lockable lid
- Top- and bottom-mounted options



OCC

ANKER

We're proud to welcome ANKER to the Partner Tech family – bringing premium cash drawers, cassettes, and the ADA-Pad to Partner Tech's portfolio. A renowned European brand and the market leader for cash solutions in Europe, ANKER stands for innovation, reliability, and trusted performance.

ANKER ADA-Pad

A hardware-agnostic, accessible keypad designed to integrate seamlessly with virtually any self-service device. From kiosks and self-checkout terminals to ATMs, vending, and ticketing systems, the ANKER ADA-Pad enables more intuitive, independent kiosk interactions for users with visual impairments or limited mobility.



- Tactile, raised buttons for intuitive navigation
- RGB backlighting for enhanced visibility
- Haptic feedback for clear user response
- Microphone & headset jack for audio support
- Voice-guided navigation (JAWS for Kiosk)
- Flexible placement for improved reach and usability

Scan QR code for more info about ADA-Pad

JAWS FOR KIOSK

Integrated with the Anker ADA-Pad, JAWS is a purpose-built kiosk screen reader, enabling speech-guided interaction – so customers with visual impairments and mobility limitations can complete transactions independently and confidently and in compliance with the Americans with Disabilities Act (ADA) and European Accessibility Act (EAA).



- Voice-guided navigation
- Designed to create barrier-free self-service experience
- Multi-language and multi-voice options
- Auto start/stop JAWS upon insertion/removal of headset
- Works in off-line mode

Supported terminals:
Alfred / PS-137 / K27II / Starling / Paula



Next-Generation Self-Checkout

Faster, Smarter and More Secure with Intelligent Theft Prevention

Partner Tech's cutting-edge SCO solutions combine modular, space-saving design with smart AI-driven fraud prevention, automatic item recognition and other smart features that streamline the checkout experience. Backed by comprehensive deployment, integration, and support services, we help ensure every self-checkout installation is optimized for long-term success.

Turnkey SCO Offering

Partner Tech offers a complete solutions for self-checkout and seamless integration with the regular POS system.

- SCO hardware
- SCO software
- AI functionality
- SCO remote management
- Diagnostics & performance monitoring
- KPI analytics
- Store transformation services
- Installation & deployment services
- Integration APIs

Starling SCO

Starling SCO is a turnkey, AI-powered self-checkout solution for small and large grocery stores/chains, featuring a compact, modular design. Leveraging artificial intelligence, computer vision, self-learning scale technology, and advanced analytics, it streamlines checkout while reducing shrink, detecting fraud, supporting age verification, and minimizing employee interventions. The software integrates seamlessly with existing POS systems and manages scanners, scales, cameras, and payment devices. Real-time monitoring and reporting help optimize performance, increase adoption, and maximize uptime.

- High brightness 15.6" or 21.5" PCAP display
- Fast multi-plane scanner with smart scale
- Bagging area in three sizes: M, L, XL
- Security scale
- Computer vision/cameras
- Status LED lights
- Mounting brackets for payment terminal, printer, handheld scanner, etc



Scan QR code for more info

	Starling SCO	
Display Size	21.5"	15.6"
Touch	PCAP touch, anti-glare	oTP, anti-glare
Brightness	500 nits	400 nits
CPU	Intel Core i3/i5/i7 (Alder Lake-P)	Intel Core Ultra i5/i7 (Meteor Lake) Intel N97/N305 (Alder Lake-N)
OS	Windows 10/11 IoT Enterprise LTSC (64-bit) / Ubuntu 22.04	
Memory (RAM)	DDR5: 8 GB / 16 GB / 32 GB / 48 GB (only Meteor Lake)	
	DDR4: 4 GB / 8 GB / 16 GB / 32 GB	DDR4: 4 GB / 8 GB / 16 GB / 32 GB
Storage	M.2 PCIe SSD: 128 GB / 256 GB / 512 GB / 1 TB (dual SSD with Meteor Lake)	
Wireless	Wi-Fi 6E and BT 5.3	
Speaker	1 x speaker (3W)	
Scanner/scale	High-performance, multi-plane barcode scanner with grocery scale	
Options	Security camera, age verification camera, LED status lights, EMV terminal bracket, ANKER ADA-Pad, handheld scanner, 3" thermal printer, cash module	
Bagging area	M/L/XL (based on number of bags)	
Warranty	5 years on A5-2/A7 unit	

Paula SCO

Paula is a compact, all-in-one self-checkout (SCO) solution designed for convenience stores, micro markets, liquor stores and other space-constrained retail environments. Its durable countertop design is easy to install on existing counters, with all components integrated into a single streamlined device. An integrated trilight pole displays lane status and supports an optional security camera for AI-powered theft prevention and item recognition, reducing errors and manual

- 15.6" or 21.5" PCAP display
- Computer vision and AI
- Grocery scale and security scale options
- Built-in 2D barcode scanner
- Built-in 3" thermal printer
- ANKER ADA-Pad for accessibility
- Heavy duty desktop stand

Scan QR code for more info



Security scale (option)

	Paula SCO	
Display Size	21.5" (A7)	15.6" (A5-2)
Touch	PCAP touch, anti-glare	oTP, anti-glare
Brightness	500 nits	400 nits
CPU	Intel Core i3/i5/i7 (Alder Lake-P)	Intel Core Ultra i5/i7 (Meteor Lake) Intel N97/N305 (Alder Lake-N)
OS	Windows 10/11 IoT Enterprise LTSC (64-bit) / Ubuntu 22.04	
Memory (RAM)	DDR5: 8 GB / 16 GB / 32 GB / 48 GB (only Meteor Lake)	
	DDR4: 4 GB / 8 GB / 16 GB / 32 GB	DDR4: 4 GB / 8 GB / 16 GB / 32 GB
Storage	M.2 PCIe SSD: 128 GB / 256 GB / 512 GB / 1 TB (dual SSD with Meteor Lake)	
Wireless	Wi-Fi 6E and BT 5.3	
Speaker	1 x speaker (3W)	
Scanner	High-performance barcode scanner	
Printer	Built-in 3-inch thermal printer	
Options	Security camera, age verification camera, LED status lights, EMV terminal bracket, ANKER ADA-Pad, produce scale, security scale, handheld scanner, cash module	
Warranty	5 years on A5-2/A7 unit	

Alfred SCO

Alfred SCO is a compact, AI-powered self-checkout solution designed to leverage existing counter space with a universal tabletop mount. Its modular design supports a wide range of peripherals and payment options, while intelligent fraud prevention helps reduce shrink and employee interventions.

- Tabletop mount, modular design
- 15.6- or 21.5-inch PCAP display
- Computer vision and AI
- Grocery scale and security scale options
- Built-in 2D barcode scanner
- Heavy duty universal tabletop mount

Scan QR code for more info



	Alfred SCO (A7-2)	Alfred SCO (A5-2)
Display Size	21.5"	15.6"
Touch	PCAP touch, anti-glare	oTP, anti-glare
Brightness	500 nits	400 nits
CPU	Intel Core Ultra 5/7 (Meteor Lake) Intel Processor N97 (Alder Lake)	Intel Core Ultra i5/i7 (Meteor Lake) Intel N97/N305 (Alder Lake-N)
OS	Windows 10/11 IoT Enterprise LTSC (64-bit) / Ubuntu 22.04	
Memory (RAM)	DDR5: 8 GB / 16 GB / 32 GB / 48 GB (only Meteor Lake)	
	DDR4: 4 GB / 8 GB / 16 GB	DDR4: 4 GB / 8 GB / 16 GB / 32 GB
Storage	M.2 PCIe SSD: 128 GB / 256 GB / 512 GB / 1 TB	
Wireless	Wi-Fi 6E and BT 5.3	
Speaker	1 x speaker (3W)	
Scanner	High-performance barcode scanner	
Options	Security camera, age verification camera, LED status lights, EMV terminal bracket, ANKER ADA-Pad, grocery scale, security scale, handheld scanner, 3" thermal printer, cash module	
Warranty	5 years on A5-2/A7 unit	

Otter SCO Software Suite

The Otter SCO Software Suite is an AI-powered self-checkout solution that helps grocery and convenience retailers increase throughput, improve accuracy, reduce shrink, and minimize staff interventions through intelligent automation and real-time analytics.

Core SCO Features

The core SCO features enable fast, seamless transactions and include:

- Barcode scanning and produce weighing
- LED trilight control
- Multi-language and multi-currency support
- Custom branding and workflow configuration
- Seamless integration with peripherals and POS
- Cloud device management (CDM)

Advanced SCO Features

Otter's modular architecture allows businesses to add advanced SCO features that further streamline the checkout experience and prevent theft.

- **Produce Recognition (Pick List Assistant)**

Computer vision instantly identifies produce and bakery items – eliminating manual lookup.

- **Central Weight Management**

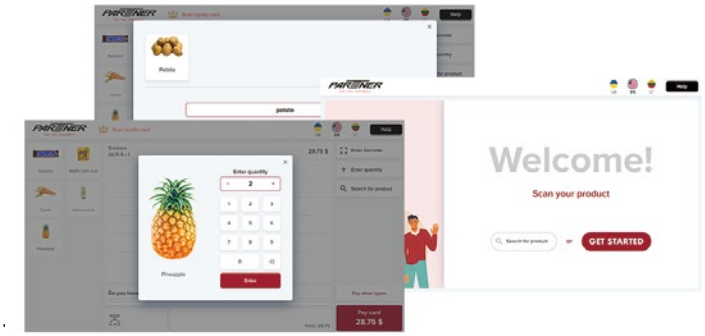
A self-learning weight system reduces weight-related errors and keeps interventions to below 5%.

- **Scan & Go (web-based, no app required)**

Shoppers scan items with their phone, bag as they go, and complete the payment quickly at checkout.

- **AI-Driven Loss Prevention**

- **Crime Predictor:** Uses computer vision to detect unscanned items and other fraud behaviors (e.g., barcode switching, banana trick).
- **Honest Mistake Detection:** Prompts shoppers to self-correct scanning errors in real-time, resulting in fewer interventions.
- **EAS Tag Detection:** Discover security tags and make sure they are removed before payment.



- **Attendant Station**

Enables real-time lane monitoring and management, using a tablet, mobile or desktop computer.

- Real-time alerts and video view
- Faster response to customer needs
- Improved staff efficiency

- **Cash Management**

Supports cash with secure coin and note handling.

- **Otter Central: Centralized Control & Insights**

Allows all store locations to be remotely managed from a central control panel:

- Configure SCO lanes
- Pick list management
- Control promotions and campaigns
- SCO feature enablement/disablement

- **SeeYourSCO: Real-time Performance Analytics**

- Track transactions, interventions, and performance
- Monitor system health, cash levels, and uptime
- Resolve issues remotely and reduce downtime

- **Seamless Integration**

APIs enable seamless integration with existing retail ecosystem.

- POS and payment systems
- Product and pricing databases
- Loyalty and promotions platforms





Accessible Kiosk Solutions

Empower customers with the convenience and efficiency of self-service kiosks across retail, food service, lodging, healthcare, transportation, government, gaming, and hospitality environments. Partner Tech's versatile kiosk family includes countertop, floor-standing, wall-mounted, and double-sided models designed to meet a wide range of operational requirements and budgets. Partner Tech kiosks support ADA-compliant deployments and can integrate accessibility technologies such as speech guidance, voice interaction, tactile keypads, and assistive audio solutions to help create a more inclusive self-service experience for all users.

K27 II Kiosk

Cut labor costs, reduce wait times, and boost efficiency with K27 II kiosk with a large 27-inch display, ideal for QSR, hospitality, and retail. Its sleek design supports wall or floor mounting, with optional double-sided use. Includes a built-in 3-inch thermal printer and customizable peripherals.

- 27-inch PCAP display
- Wall mount or floor stand
- Single or doublesided operation
- Built-in 3-inch printer
- ANKER ADA-Pad and JAWS for Kiosk for accessibility

Scan QR code for more info



	K27 II
Display Size	27" (1980 x 1080)
Display	PCAP touch
Brightness	300 nits (650 nits option)
OS	Windows 10/11 IoT Enterprise LTSC (64-bit) / Ubuntu 22.04 / Android 11
CPU	Intel Alder Lake-P (Core i3/i5/i7; vPro), Processor N97, Elkhart Lake (Celeron J6412), Rockchip RK3399
Memory (RAM)	DDR4: 4 GB / 8 GB / 16 GB / 32 GB (Windows), LPDDR4: 4 GB (Android)
Storage	M.2 PCIe SSD: 128 GB / 256 GB / 512 GB (Windows), eMMC: 32 GB + micro SD card slot (up to 128 GB)
Wireless	Wi-Fi 6E & BT 5.2 (Windows) / Wi-Fi 5 & BT BT 4.2 (supports BLE) (Android)
Speaker	2 x speakers (3W)
Printer	3" thermal printer
Options	Barcode scanner / EMV bracket / 5MP camera / RFID/NFC reader / ANKER ADA-Pad / LED status light
Mounting	Wall mount or floor stand / Single or doublesided operation
Warranty	3 years (excluding metal housing)

Alfred PS-137 Kiosk

Designed for modern self-service environments, the Alfred PS-137 combines a sleek, space-saving footprint with rich functionality. Available in both desktop and floor models, the kiosk features a high-brightness touch display, modular peripherals, and integrated payment support. With its clean black finish, concealed cabling, and accessibility features, including ANKER ADA-Pad and JAWS screen reader, PS-137 delivers an inclusive customer experience for retail, hospitality, healthcare, and more.

- 15.6 or 21.5-inch PCAP display
- Windows 11 / Android 14 GMS
- Desktop or floor stand
- Built-in 3-inch printer
- ANKER ADA-Pad and JAWS for Kiosk for accessibility

Scan QR code for more info



	PS-137 (15.6”)	PS-137 (21.5”)
Display Size:	15.6” (A5-2 & A5-2R)	21.5” (A7-2 & A7-2R)
Display	oTP (On-cell Touch), anti-glare	PCAP touch, anti-glare
Brightness	400 nits	500 nits
CPU	Intel Core i3/i5/i7; vPro (Alder Lake) Intel Celeron J6412 (Elkhart Lake) Rockchip RK3399	Intel Core i3/i5/i7 (Alder Lake-P) Rockchip RK3399
OS	Windows 10/11 IoT Enterprise LTSC (64-bit) / Ubuntu 22.04 / Android 14 GMS	
Memory (RAM)	DDDR4: 4 GB / 8 GB / 16 GB / 32 GB (Windows), LPDDR4: 4 GB (Android)	
Storage	M.2 PCIe SSD: 128 GB / 256 GB / 512 GB / 1 TB (Windows) / 64 GB, upgradeable to 128 GB eMMC (Android)	
Wireless	Wi-Fi 6E and BT 5.3 (Windows) / Wi-Fi 5 and BT 5.0 (Android)	
Speaker	1 x speaker (3W)	
Printer	3" thermal printer	
Options	EMV bracket / RFID/NFC reader / ANKER ADA-Pad / LED status light (multi-color) / barcode reader	
Mounting	Desktop or floor stand	

Paula Kiosk

Paula is a compact, all-in-one self-ordering kiosk purpose-built for quick service restaurants, coffee shops, convenience stores and other food service environments. The durable countertop design enables fast, easy deployment with all components seamlessly integrated into a compact single unit.

- 15.6 or 21.5-inch PCAP display
- Windows 11 / Android 14 GMS
- Built-in high-performance 2D scanner
- Built-in 3-inch printer
- ANKER ADA-Pad and JAWS for Kiosk for accessibility

Scan QR code for more info



	Paula Kiosk (15.6”)	Paula Kiosk (21.5”)
Display Size:	15.6” (A5-2 & A5-2R)	21.5” (A7-2 & A7-2R)
Display	oTP (On-cell Touch), anti-glare	PCAP touch, anti-glare
Brightness	400 nits	500 nits
CPU	Intel Core i3/i5/i7; vPro (Alder Lake) Intel Celeron J6412 (Elkhart Lake) Rockchip RK3399	Intel Core i3/i5/i7 (Alder Lake-P) Rockchip RK3399
OS	Windows 10/11 IoT Enterprise LTSC (64-bit) / Ubuntu 22.04 / Android 14 GMS	
Memory (RAM)	DDDR4: 4 GB / 8 GB / 16 GB / 32 GB (Windows), LPDDR4: 4 GB (Android)	
Storage	M.2 PCIe SSD: 128 GB / 256 GB / 512 GB / 1 TB (Windows) / 64 GB, upgradeable to 128 GB eMMC (Android)	
Wireless	Wi-Fi 6E and BT 5.3 (Windows) / Wi-Fi 5 and BT 5.0 (Android)	
Speaker	1 x speaker (3W)	
Printer	RP-700 & RP7-10 thermal 3” printers (TM-m30 option)	
Barcode Scanner	2D barcode imager (built-in)	
Options	EMV bracket / RFID/NFC reader / ADA-Pad / LED light status bar or pole (multi-colored) / camera	

Alfred AD-215-H Hotel Kiosk

The AD-215-H is a robust 21.5" self-service hotel kiosk, designed to deliver a secure and convenient check-in and checkout experience for modern hospitality environments. Equipped with multiple payment options, integrated OCR scanner for fast, accurate ID verification and a key card printer.

- 21.5-inch PCAP display
- Built-in 2D barcode scanner
- 3-inch thermal printer
- OCR scanner and key card dispenser
- ANKER ADA-Pad for accessibility
- JAWS for Kiosk screen reader
- Desktop and floor stand

Scan QR code for more info



	AD-215 (21.5")
Display Size	21.5"
Touch	PCAP touch, anti-glare
Brightness	500 nits
CPU	Intel Core i3/i5/i7 (Alder Lake-P)
OS	Windows 10/11 IoT Enterprise LTSC (64-bit) / Ubuntu 22.04
Memory (RAM)	DDR4: 8 GB / 16 GB / 32 GB
Storage	M.2 PCIe SSD: 128 GB / 256 GB / 512 GB / 1 TB
Wireless	Wi-Fi 6E and BT 5.3
Speaker	1 x speaker (3W)
Printer	3" thermal printer (built-in)
Barcode Scanner	2D barcode imager (built-in)
Peripherals	OCR scanner for ID verification / hotel key card dispenser / cash module
	EMV terminal bracket / 8 MP camera / RFID/NFC reader / ANKER ADA-Pad / LED status light (multi-color)
Installation	Desktop, floor stand or wall mount



Kitchen Display Systems

Kitchen Display Systems (KDS) replace traditional paper tickets and kitchen printers with real-time digital order management, helping restaurants improve speed, accuracy, and communication between front-of-house and kitchen staff. By displaying orders instantly and clearly, KDS solutions reduce errors, streamline workflows, and speed up preparation and fulfillment times. Partner Tech's KDS system is designed for demanding kitchen environments, offering a rugged, easy-to-clean design that withstands heat, grease, humidity, and spills.

KDS – Kitchen Display System

The KDS A5-2 and A7-2 are rugged 15.6" and 21.5" kitchen display systems designed for demanding environments. The fanless, IP54-rated systems resist heat, grease, humidity, and dust while vapor-proof ports and connectors protect against steam, grease and spills. The compact all-in-one design supports wall, pole, or ceiling installation with optional PoE.

- 15.6 or 21.5-inch PCAP display
- Android 14 GMS or Windows 10/11
- IP54-rated, vapor proof
- Wall, pole or ceiling mount
- Power-over-Ethernet (PoE) option

Scan QR code for more info



	KDS A5-2	KDS A7-2
Display Size:	15.6" (A5-2 & A5-2R)	21.5" (A7-2 & A7-2R)
Display	oTP (On-cell Touch), anti-glare	PCAP touch, anti-glare
Brightness	400 nits	500 nits
CPU	Intel Celeron 7305, Core i3/i5/i7; vPro (Alder Lake) Intel Celeron J6412 (Elkhart Lake) Rockchip RK3399	Intel Core Ultra 5/7 (Meteor Lake) Intel Processor N97/N305 (Alder Lake) Rockchip RK3399
OS	Windows 10/11 IoT Enterprise LTSC (64-bit) / Ubuntu 22.04 / Android 14 GMS	
Memory (RAM)	DDDR4: 4 GB / 8 GB / 16 GB / 32 GB (Windows), LPDDR4: 4 GB (Android)	
Storage	M.2 PCIe SSD: 128 GB / 256 GB / 512 GB / 1 TB (Windows) / 64 GB, upgradeable to 128 GB eMMC (Android)	
Wireless	Wi-Fi 6E and BT 5.3 (Windows) / Wi-Fi 5 and BT 5.0 (Android)	
Ruggedness	IP54-rated	
	Vapor proof I/O cover	
PoE	PoE box	PoE module
Mounting	VESA (wall, ceiling, pole)	
Warranty	5 years (Windows), 3 years (Android)	



Digital Signage & Menu Boards

From vibrant menu boards to immersive digital experiences, Partner Tech delivers digital display solutions for every restaurant and venue. Whether you need interactive displays, dual-sided screens, transparent signage, or ultra-thin bezel video walls, our broad portfolio of digital menu boards helps you engage customers and showcase content with impact. Combined with X-Sign, Partner Tech's powerful digital content management platform, businesses can easily create, manage, and update menu content across single or multiple locations.

Features Overview

- Available in 43-inch and 55-inch display
- Cloud platform with a versatile expansion framework provides flexibility and full scalability
- A turnkey digital signage solution with hardware, software, and services
- Remote central management via the cloud
- Create and publish dynamic content with X-Sign digital signage solution

Scan QR code for more info



Create and Deliver Engaging Content for Your Digital Signage

Create and deliver engaging and interactive content for all your displays – with minimal cost and effort, using the X-Sign digital signage solution.

Create, Schedule, and Publish Digital Content with Ease

Effortless Content Creation

Transform your displays into powerful marketing tools. With X-Sign's customizable templates, you can create professional-quality content in minutes—no design skills needed. Incorporate images, videos, and HTML5 elements to keep messaging fresh and engaging across multiple screens.

Real-Time Updates & Automation

Seamlessly integrate X-Sign with your POS and other business systems to automate updates. Adjust prices, promotions, and product availability based on stock levels, time of day, weather, or customer demand—ensuring content is always relevant.

Scan QR code for more info

Optimized for Any Display

X-Sign supports everything from small menus to large video walls in 4K, FHD, and stretch formats across Windows, iOS, and Android. With Pantone validation, your visuals stay vibrant and true-to-color. Easily distribute content via cloud, LAN, or USB for seamless deployment.

Targeted Messaging for Maximum Impact

Schedule content with X-Sign's intuitive web-based calendar. Display the right message at the right time—whether promoting lunch specials, happy hours, or seasonal offers. Group displays by department or location for precise audience targeting.

Reliable Performance & Analytics

Keep operations running smoothly with X-Sign's remote diagnostics. Monitor display health, receive real-time alerts, and troubleshoot issues from a centralized location. Track touch engagement data to gain insights into customer preferences, helping you optimize content for better results.



Cloud Device Management 2.0 (CDM)

Real-time Management of POS, Kiosks, SCO Terminals and Mobile Devices

Remotely manage updates and maintenance and proactively monitor performance and resolve problems before they impact productivity and customer experience.

Device Management

- Remotely monitor and manage all devices and peripherals
- Supports Android, Linux and Windows
- View online/offline status for all devices and peripherals
- Easily assign task by device or group(s)
- Supports remote control connection through third party applications

System Updates

- Install and uninstall software
- Update drivers, applications, and firmware
- Manage backups, factory resets, and reinstall system backups
- Apply tasks to a single device, all devices, or to a group of devices

Lifecycle Tracking

- Track the health of your terminals to plan upgrades and prevent downtime
- Access information about the OS and BIOS versions, installed apps, and the status of the device's hard drive, RAM, storage and processor

Task Management

- Schedule daily, weekly or monthly maintenance tasks
- Define if tasks should run overnight or require user approval
- View all assigned tasks and if they were successfully implemented

User Management & Notifications

- Manage user access and create new CDM admin accounts
- Set conditions (terminal off-line, CPU busy, storage low) for when notifications should be sent to assigned contacts

Scan QR code for more info

An Industy Leader in Product Development



INNOVATION WITH PURPOSE

Powered by Global Innovation

At Partner Tech, innovation drives everything we do. To strengthen our R&D and manufacturing capabilities, we became part of the $62 billion Qisda Group, a global leader in ODM/OEM electronics manufacturing. This partnership provides access to world-class engineering resources and advanced production facilities, enabling us to rapidly develop innovative, high-quality solutions for the evolving retail and hospitality industries.

Driving the Future of Retail & Hospitality

Our teams continuously focus on creating technologies that improve operational efficiency, enhance customer experiences, and help businesses stay ahead in a fast-changing retail and hospitality market.

Commitment to Sustainability

We are committed to responsible and sustainable business practices. From manufacturing and transportation to supply chain operations, we prioritize environmental responsibility, resource conservation, and long-term sustainability throughout our organization.

At Partner Tech, we believe innovation and sustainability go hand in hand – helping build a smarter future for businesses, customers, and the planet.

Innovation Milestones

For more than 30 years, Partner Tech has helped shape the POS and self-service industry through continuous innovation and industry-first solutions.

- First all-in-one POS terminal with integrated printer
- First compact touch POS terminal
- Introduction of fanless POS technology to improve reliability and reduce dust-related failures
- First enterprise tablet POS base, transforming tablets into full-featured retail workstations
- Advanced AI-powered self-checkout solutions that reduce shrink and improve the customer experience

Partner Tech Product Lifetime, Quality and Industrial Standards



ENGINEERED FOR RELIABILITY

Founded in 1990, Partner Tech is a leading manufacturer of Android and Windows-based POS terminals, self-service kiosks, self-checkout systems, tablets, mobile computers, and digital signage solutions. Our product portfolio is complemented by value-added technologies including AI software solutions, cloud device management, Wi-Fi optimization, and global fiscalization software, and comprehensive services, helping businesses maximize performance and return on investment.

Trusted Worldwide

With nearly 2 million POS terminals shipped and more than 100,000 customers worldwide, Partner Tech has earned a reputation as a trusted technology partner for retailers and hospitality operators around the globe. Our commitment to quality and reliability is backed by up to 5-year product warranty, ensuring long-term value and peace of mind.

Built on Quality

Quality is embedded in everything we do. Partner Tech maintains a rigorous quality standard of 1,000 DPPM (Defective Parts Per Million) and applies a Continuous Improvement Process (CIP) throughout manufacturing process to drive ongoing enhancements in product quality, reliability, and operational efficiency.

Focus on Quality

Quality and reliability are at the core of every Partner Tech solution. Designed for long-term performance and backed by industry-leading support, our products help maximize uptime and protect your investment.

- Up to 5-year product warranty
- 7 years of parts availability
- 60,000-hour MTBF (Mean Time Between Failures)
- 100% component derating for enhanced durability and extended product life



EXPERT SUPPORT & SERVICES

Partner Tech is committed to deliver exceptional service to every customer – whether you are an existing partner or exploring new solutions for your business.

Our systems are mission-critical to daily operations, from processing payments to keeping customer flows moving efficiently. That's why customer support is our top priority. Whether you manage a high-volume grocery store or a cinema experiencing peak weekend demand, our team is ready to support you at every step. We are dedicated to maximizing uptime, improving operational efficiency, and delivering a consistent, high-quality customer experience.

Expert Support When It Matters

While we prioritize delivering reliable, high-quality products, our experienced technical support team is always available if issues arise. We provide:

- Guided troubleshooting and rapid issue resolution
- Remote diagnostics using our proprietary CDM tool
- Step-by-step assistance to minimize downtime
- On-site support, maintenance and repairs

Flexible Service Options

We offer a range of service levels, response times, and turnaround options to meet the unique operational needs of your business:

- Warranty coverage of up to five years
- Extended warranty options for added peace of mind
- Flexible onsite repair and exchange services

End-to-End Professional Services

To ensure a seamless deployment and optimal system performance, we offer comprehensive presales and implementation services, including:

- Site surveys
- System configuration
- Installation and rollout support
- Implementation services
- Professional consulting, including SCO optimization

Trusted Services

- Site surveys
- System configuration and integration
- Installation & rollout support
- Technical support
- Exchange repairs
- Onsite repairs and maintenance
- System monitoring
- Professional consulting, including SCO optimization



We offer up to five years warranty on our Windows solutions and three years on Android.

Global Locations



America

Partner Tech USA Inc.

1255 N Patt St, Anaheim, CA 92801, USA

+1 949-598-1888

sales@partnertechcorp.com
www.partnertechcorp.com

Partner Tech Mexico & Latin America

Blvd. Palmas Hills 1, Piso 8, Valle de las Palmas, Huixquilucan
Ciudad de México, 52764, Mexico

+1 949-598-1888

informacion@partnertechcorp.com

APEC

Partner Tech Corp. (Headquarter)

+886-2-29188500

sales@partner.com.tw
www.partnertechcorp.com

Partner Tech (Shanghai) Co., Ltd.

+86-21-67696667

sales@partnertech.com.cn
www.partnertech.com.cn

Partner Tech South East Asia

sales@partnertechapac.com

Epoint Systems Pte Ltd

+65 6100-6300

sales@epointpos.com
www.epoint.com.sg/

Epoint Systems Sdn Bhd

+603 9274-9144 / 9544

enquiry@epointpos.com.my
www.epointpos.com.my/

Cresson (Japan)

+81 3-5621-8740

h.miyazawa@cresson.co.jp
www.cresson.co.jp/

EMEA

Partner Tech Europe Gmbh

+49 (0)40-450-635-0

info@partner-tech.eu
www.partner-tech.eu

Partner Tech UK

+44 (0)1928-579-707

sales@partnertechuk.com
www.partnertechcorp.com/uk/

Partner Tech Adria

Phone: +386 1-566-25-20
Fax: +386 1-566-25-14

prodaja@partner-tech.eu
www.partner-tech.si

Partner Tech Iberia

+34 913-120632

comercial@partner-tech.eu
www.partner-tech.es

Partner Tech Middle East

sales@partnertechme.com

Partner Tech South Africa

Wynand.Small@partner-tech.eu

Partner Tech France

ptf-contact@partner-tech.eu

Partner Tech Poland

+48 22-115-93-82

officepoland@partner-tech.eu